

# CUTTERS HAIRDRESSERS

## GDPR Compliance - PRIVACY POLICY 2018

Cutters Hairdressers respects your privacy and is committed to protecting your personal data. This privacy policy will explain how we look after your personal data and tell you about your privacy rights and how the law protects you.

### What data we collect and why:

- We ask for a certain level of personal information so we can provide an excellent service to you. This information is provided by you and includes your name and contact details. We will record the hair colour formulae we have used and information about perms. We may have details on any medical history you have given us. Examples of medical history may be allergies or anything that could impact on your safety. We never obtain information from third party sources. We will never give your information out to third parties.

### Why do we collect this and how is it used?

- By retaining this information, we can ensure we are able to have a full informative consultation next time you visit the salon. It helps us, in conjunction with you, to decide what you would like next time such as colour, style etc. The data is only used by our team when you arrive for an appointment or in order to contact you about an existing appointment
- Card payments are also PCI DSS compliant.

### Who is your data shared with?

- Your data is not shared with anyone outside of the salon. Your data is kept in a secure environment accessible only by the team.

### When and why we would delete your data:

- If you haven't visited our business after 2 years we will destroy any information we have of yours securely. We believe after this time the data would be out of date and should you return to us, new records would be kept with your permission.

### What we won't use your data for:

- We will not share your data or use it for mailing purposes

*Cutters may change this policy from time to time by updating this page. You should check this page to ensure that you are happy with any changes.*

*You may contact us to;*

- *Request a discussion about our Privacy Policy.*
- *Request information we have stored about you.*
- *Request we remove all identifying information <sup>1177</sup>~~1577~~ about you*
- *Make a complaint*

This policy is effective from June 2018